

Dottie agents for n8n workflows

One-pager setup guide. Connect Dottie.cloud (Grok voice + chat agents) to n8n so builders automate after leads qualify/book, or drive the agent from a workflow.

What this is not: running voice/SIP inside n8n. Dottie remains the agent runtime; n8n orchestrates. Base URL: <https://app.dottie.cloud>

You need

- Live Dottie agent (Dashboard -> Agents -> Go live)
- Org publicKey (Dashboard -> Embed / settings)
- n8n Cloud or self-host (<https://n8n.io>)
- Optional Growth+ plan for inbound webhook actions

A. Dottie -> n8n (lead events)

When the agent qualifies, books, or hands over, Dottie POSTs JSON to your n8n Webhook / Dottie Trigger production URL.

- lead.qualified - email AND phone captured
- lead.updated - contact fields change
- lead.booked - booking confirmed
- lead.handover - human handover requested

Setup (5 minutes):

- n8n: Webhook node (POST) or Dottie Trigger; workflow Active; copy Production URL
- Dottie: Integrations -> n8n -> paste Production URL -> Save
- Optional: Signing secret; header X-Dottie-Signature = HMAC-SHA256 hex of raw body
- Test: chat/voice until email+phone or book; check n8n Executions

Payload essentials: event, occurredAt, organizationId, conversationId, stage, visitor{name,email,phone}, booking?, handover?, source{channel,agentName}.

Tip: Branch in n8n with IF/Switch on `{{ $json.event }}`.

B. n8n -> Dottie (chat)

Workflow sends a message; agent replies for later nodes.

POST <https://app.dottie.cloud/api/chat>

```
{
  "publicKey": "YOUR_ORG_PUBLIC_KEY",
  "message": "I would like an appointment next Thursday morning",
  "responseFormat": "json",
  "agentId": "optional-agent-id",
  "conversationId": "optional-to-continue"
}
```

Reply fields: text / message (assistant reply), conversationId, agentId. Or use the Dottie n8n action node: Send Chat Message.

C. n8n -> Dottie (inbound) - Growth+

POST `/api/webhooks/inbound/{publicKey}/{token}` with X-Dottie-Signature HMAC. Actions: trigger_agent_reply, inject_context, create_handover, sync_lead_event.

Plan notes

- Outbound n8n lead webhooks: standard integrations
- Chat API via publicKey: any live agent (rate limits apply)
- Inbound webhook connector: Growth / Pro / Enterprise

Troubleshooting

- No n8n run: workflow inactive? Test URL vs Production URL?
- Delivery failed: non-2xx response (e.g. signature 401)

- Chat stream junk: set "responseFormat": "json"
- Webhook host blocked: n8n URL must be public HTTPS